

1995

ANNUAL REPORT



"Under The Same Ownership Since 1948... Our Members"



A GENDA

Annual Meeting / April 23rd, 1996

• Call to Order

Roll Call

Determination of a Quorum
 Approval of Minutes and Agenda
 Report of Chair
 Report of Supervisory Committee
 Report of Treasurer
 Report of Credit Committee
 Report of the President

Loretta Fletchall

Loretta Fletchall *Casey/mark*

Loretta Fletchall

Lee Spence *Roy - Ed*

Ed Switzer

Casey Garten

Garth Strand

Unfinished Business

• New Business

• Adjournment

HUTHINSON

CREDIT

UNION

MISSION

STATEMENT



- To insure the future viability of Hutchinson Credit Union.
- To offer optimum financial service equitably while maintaining safe and sound operational practices and financial conditions.
- To nurture an environment of democratic control and member orientation as a cooperative financial institution.
- To encourage sound money management through education and counseling.



Loretta Fletchall
Chair
Hutchinson Hospital



LeRoy Broxterman
Vice Chairman
*Hutchinson Comm.
College*



Ed Switzer
Secretary-Treas.
USD 308-Liberty



James E. Woods
Retired-USD 308

BOARD OF DIRECTORS



Kendal Pulliam
Farm Credit Services



Mark Wolesslagel
Wolesslagel Ins.



John McCannon
*Kansas Corp.
Commision*



Casey Garten
*CoBank
Farm Credit System*



Kendal Griggs
*Hutchinson Comm.
College*



Richard Carlisle
Farm Credit Services



George Sanders
D.C.C.C.A. Inc.

CREDIT COMMITTEE



Lee Spence
Undergound Vaults



Maggie Mullins
Medical Center



Pat Falter
Novus

SUPERVISORY COMMITTEE

MINUTES OF THE ANNUAL MEETING

The forty-seventh annual meeting of the Hutchinson Credit Union was held July 28, 1995 at the Hutchinson Credit Union office.

Chairperson Loretta Fletchall called the meeting to order. Twenty-six members attended. Jim Woods moved to accept minutes of the 1994 annual meeting as presented. Seconded by LeRoy Broxterman. Motion carried.

Chairperson Fletchall gave a brief overview of the board activity for the past year. Board members, committee members and staff participated in the annual planning session, which was focused on keeping the credit union strong and sound. Ground breaking for the building addition was September 1994. Other activities were a change in the field of membership, merger with Timken Credit Union, review of policies, attendance of local and national meetings.

Lee Spence, Supervisory Committee Chairman, reported on the independent supervisory audit completed by the certified public accounting firm of Pierce-Faris & Company. Spence also reviewed the major activities of the Supervisory Committee for 1994. Ed Switzer made the motion to accept. Seconded by Casey Garten. Motion carried.

Casey Garten, Credit Committee Chairman, reported 9093 loans were made in 1994 for a total of \$22,806,627. Loan losses were \$96,003.14 with \$3,711.58 of prior loan losses recovered. Garten reviewed the committees major activities for 1994. Mark Woleslagel made the motion to accept. Seconded by Jim Woods. Motion carried.

Ed Switzer, Treasurer, reported the health of the credit union showed strength and was solid. The loan growth was high with continued membership growth. Switzer referred to Garth Strand, President, for the financial reports.

Garth Strand, President, reviewed the financial statement which showed a comparison of 1993, 1994, and June of 1995. Assets are over \$39,000,000. Strand stated loan growth has been good. Capital ratio at the end of the year was 9.98%. Delinquency is low. John Robinson made the motion to accept the report. Seconded by Ed Switzer. Motion carried.

Garth Strand, President, stated the annual meeting was a break in tradition this year by holding a business meeting only. There are five important areas for survival: (1) Continue to hone our skills as a retailer; (2) Work on technology. We can't get too far ahead or behind; (3) Customize our products to fit every member; (4) Capitalize on our partnerships and our alliances; (5) Not lose our human touch. Remember who we are.

New business presented for discussion and approval was the general procedures for a mail ballot election. The procedures were reviewed. Strand stated he felt with the change in the annual meeting, this would be a good time to change the election process. After discussion, Chairperson Fletchall asked for a motion to accept the procedures for the mail ballot election with the following changes: #2 minimum age to vote, 16; #4 to read, "When there is only one nominee for each position to be filled, no election will be conducted by ballot and there will be no nominations from the floor". Tom Powers made the motion to accept. John Robinson seconded. Motion carried.

Garth Strand presented the slate of nominees:

Committee Nominees:

Board of Directors.
(3-year term)

Roy Broxterman
John McCannon

Supervisory Nominees:
(3-year term)

Pat Falter

Charlene Lind chose not to run for re-election on Credit Committee.

Jim Woods made the motion to elect the nominees by unanimous ballot. Seconded by Mark Wolesslagel. Motion carried.

Garth Strand presented Loretta Fletchall with a gift for serving as chairperson on the Board of Directors.

R REPORT OF THE CHAIR

Once again, the "People Helping People" philosophy has produced a successful year for the credit union and continued to be a source of value for the members. This cycle has repeated now for 48 years with the same results. 1995 was no different:

- All areas of our balance sheet had positive growth—deposits, loans & reserves
- A major building expansion was completed, providing greater access and convenience for members as well as base of operations for the future.
- The first credit union owned ATM was placed at Hutchinson Hospital, again providing greater member access and convenience.
- Member access by personal computer was introduced, a *real* enhancement to member access and convenience

The credit union was open for business 4 additional days—days that most of our members are working, but other financial institutions are closed. Once again, greater access and convenience.

These changes were made for one reason—the member. They were not made for increased revenue. No service fees were increased. The purpose of a credit union is to help people by providing access to financial services in the best way possible in a not-for-profit environment.

Members, volunteers & staff all working together. The power of this partnership is what will continue to bring success to our credit union and to our members.

• Loretta Fletchall

Chair

Once again, the
"People Helping
People"
philosophy has
produced a
successful year.



REPORT OF THE SUPERVISORY COMMITTEE

The Supervisory Committee's responsibilities can be summarized into the following categories:

- Review Policies and Procedures
- Safeguard the Members' Assets
- Evaluate and Review the Credit Union's Financial Conditions
- Interact with Credit Union Management
- Cooperate with Regulatory Agencies
- Review the activities of the Board of Directors and other committees
- Determine Compliance with Consumer Credit Regulations

To fulfill the above responsibilities and provide an objective view of the financial strengths and weaknesses of the Credit Union, the Supervisory Committee relies on and uses a variety of resources.

First, the Certified Public Accounting Firm of Pierce, Faris & Co., Chartered, was employed to conduct the Annual Audit. Their report concluded that our financial statements represent fairly and accurately the financial position of the Credit Union and conform with generally accepted accounting principles. The only exception noted is that we do not disclose a fair market value of our loans and share deposits. Our computer service bureau is not currently able to provide the necessary information to make these determinations and it would be impracticable to develop the information internally.

Secondly, the committee cooperates fully with regulatory examinations by the Kansas State Department of Credit Unions and the National Credit Union Administration. Any records of actions made by these agencies are followed up by the Supervisory Committee to see that the necessary changes to policies and procedures are made. The exam was performed as of 6-30-95. There were three records of actions in the exam report which have since been satisfied.

Lastly, the Supervisory Committee relies on its own activities and findings. The Committee met 6 times during 1995 to conduct reviews of various policies, procedures, accounts and reports.

In summary, the Supervisory Committee is glad to report to members that their funds and records are being maintained in a safe and confidential manner.

● Lee A. Spence
Chairman

REPORT OF THE TREASURER

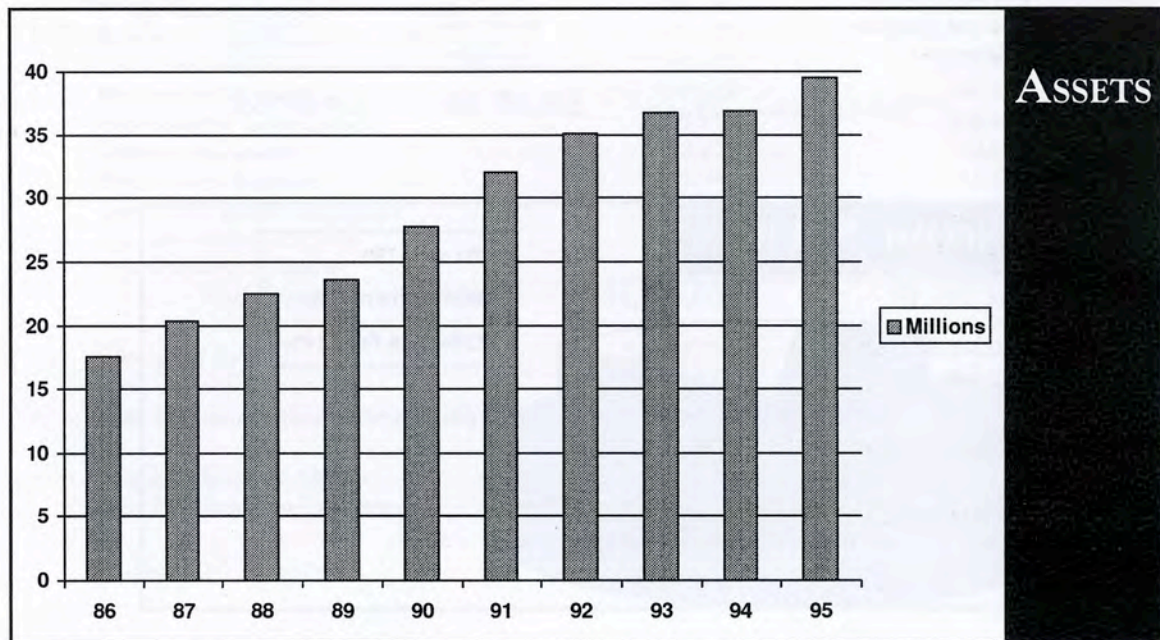
94				94	
Asset Growth	6.81%	.67	Loan Growth	9.99%	13.01
Savings Growth	5.38%	.56	Capitol Growth	12.89%	13.28

A direct return to the members of \$1,285,229 was made in the form of share and certificate dividends. Our net income of \$420,412 was placed in reserves and undivided earnings. This is necessary to meet state and federal regulations and to meet long term capital goals established by the Board of Directors. Reserves and undivided earnings are the "savings account" of the credit union and help to insure its future viability.

The Board of Directors believes your credit union is financially sound, well-managed and capable of continuing to fulfill its mission of offering financial services in a safe and sound manner.

As member-owners, your continued support is vital to the sustained success of your credit union.

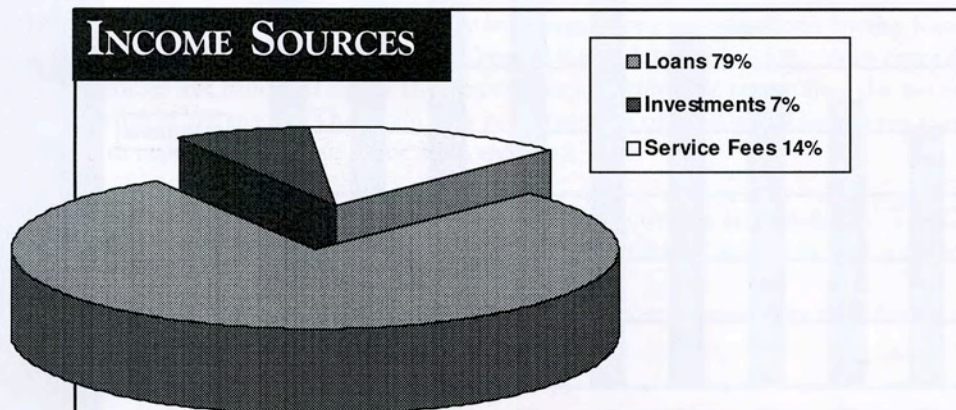
● Ed Switzer
Secretary-Treasurer



STATEMENT OF CONDITION

YEAR END CLOSINGS

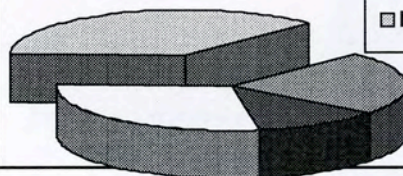
Assets	12-31-94	12-31-95
Cash Accounts	\$1,419,847	\$1,409,394
Real Estate Loans	11,968,579	12,148,767
Business/ Agricultural Loans	1,856,324	1,905,184
Consumer Loans	15,425,555	18,121,173
Loan Loss Allowance	(444,776)	(495,873)
Investments	5,179,920	4,137,744
Building and Land	600,292	1,482,943
Furniture and Fixtures	91,350	169,870
Prepaid Expenses	355,267	65,820
Accrued Income	123,936	189,594
NCUSIF Deposit	334,673	334,673
Other Assets	42,918	371
Total Assets	\$36,953,885	\$39,469,660
Liabilities		
Miscellaneous	\$162,486	\$451,627
Shares Deposits	33,579,722	35,385,943
Reserves	3,211,677	3,632,090
Total Liabilities and Equity	\$36,953,885	\$39,469,660



FINANCIAL REPORT

INCOME DISTRIBUTION

- Human Resources 23%
- Reserves 12%
- Operations 28%
- Dividends 37%



Income
Income on Loans
Income on Investments
Other Income
Total Operating Income

1994	1995
\$2,222,171	\$2,764,309
374,028	248,139
491,072	485,591
<u>\$3,087,271</u>	<u>\$3,498,039</u>

13.3%

Operating Expenses

Compensation
Employee Benefits
Travel and Conference Expense
Association Dues
Office Occupancy and Operations
Education and Promotion
Loan Servicing
Professional Expense
Provision for Loan Losses
Member Insurance
Supervisory Expense
Interest on Borrowed Money
Annual Meeting Expense
Miscellaneous Expense
Total Expenses

\$637,354	5.1 < 674,181 >
139,844	142,731
18,531	12,523
18,296	18,176
446,249	489,293
63,307	69,564
30,177	26,490
181,819	196,283
143,218	106,434
12,205	23,614
12,946	13,401
431	348
8,850	5,036
20,774	14,324
<u>\$1,734,001</u>	<u>\$1,792,398</u>

3.3%

Operating Income
Less Operating Expenses
Net Income Before Dividends

\$3,087,271	\$3,498,039
(1,734,001)	1,792,398
<u>1,353,270</u>	<u>1,705,641</u>

28.5%

Less Dividends on Shares
Less Dividends on Certificates

(672,540)	(730,284)
(327,535)	(554,945)

28.5%

Balance to Reserves

\$353,195	\$420,412
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REPORT OF THE CREDIT COMMITTEE

	<u>1994</u>	<u>1995</u>
Total Number of Loans Made	9,093	9,106
Total Dollar Volume of Loans Made	\$22,806,627	\$21,642,061
Number of Loans Made Since April 1, 1948	107,059	116,165
Total Dollar Volume of Loans Since April 1, 1948	\$176,046,616	\$197,688,677
Loans Charged-off Since April 1, 1948	\$837,664	\$905,007
Recoveries From Charged-off Loans	\$36,441	\$50,881

CREDIT COMMITTEE PURPOSE: To represent the membership by maintaining a safe, sound, fair and responsive credit system.

The credit committee is responsible for insuring that the lending policies of the credit union, as established by the Board of Directors, are carried out by the loan officers. The committee meets to review the reports of new loans and delinquencies and randomly review loan files to insure compliance. Types of loans and the overall loan pricing structure are also reviewed.

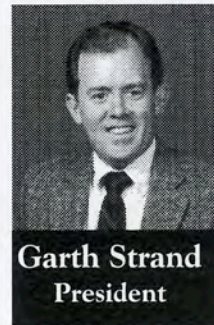
During 1995 a formal quality control process was started to monitor compliance with loan policy and procedures. By tracking the results of this process, areas of improvement can be identified resulting in a better lending program. Another new process began during the year utilizes a service provided by the credit bureau to track credit performance. Certain credit characteristics are tracked by the credit bureau and reported to us. When early warning signals are generated, the staff can immediately begin to work with those individual members to ward off future credit problems.

1995 was truly a great year for the credit union's lending program. Delinquency and charged-off loans were at all-time lows. At year-end, over 92% of members share deposits were on loan to other members. This kind of performance is a result of supportive members, a dedicated staff and a responsive credit union bearing out the practicality of "People Helping People".

● Casey Garten
Chairman

*F*ROM THE PRESIDENT

By reading the preceding reports, you are well aware 1995 was quite a success for Hutchinson Credit Union. I need to say "Thank-you" to those who made it possible. First and foremost, Thanks to the members for their continuing support and input, for it is their patronage that fuels the process. Next, Thanks to the volunteers whose leadership, dedication and service provides the structural glue to keep it all together. Finally, Thanks to the staff that every day provides and maintains the mechanics to make it all go smoothly. It takes everyone doing their part to make it work. Thanks to everyone for working together and creating the synergy that yields success. As the saying goes, "None of us are as smart as all of us".



Success, especially continued success, is indeed quite a process. It is a balance to maintain. It requires constant renewal. It is how we carry our past and how we deal with our future. It is recognizing, holding high, nurturing and protecting that which is the core, the essence of our success. For Hutchinson Credit Union, the essence of our success has been respecting each member as an individual and responding to their needs. Success has not been checking accounts, new buildings, credit cards, computers, ... These are just helpful tools & techniques to use. We must continue to accept the challenges of the future, learn to use new tools and keep our balance. But above all else, we must remember what truly holds the key to continued success—our members!

● Garth Strand
President

Management Team

Wanda Hatcher
Senior V.P.

Garth Strand
President

Casey A. Swarts
V.P. Marketing/Technology

Dawn Slupski
V.P. Human Resources

Todd Brunner
V.P. Lending

OUR CATALOG OF SERVICES



HUTCHINSON
CREDIT UNION

• REAL PEOPLE ANSWER THE PHONE

• VISA

• SHARE SAVINGS, PLUS...

- Certificates
- High Yield Accounts
- Investment Shares Account
- Christmas Club Accounts
- IRA Accounts
- Scottie Savers Youth Club
- Special Use Savings Accounts
- Gateway Account

• FAVORABLE LOANS

- Loans by Mail
- Pre-approved Loans
- First Mortgage Loans
- Second Mortgage Loans
- Home Equity Line of Credit
- Car Loans
- Personal Loans
- EXPRESS Personal Line of Credit
- Student Loans

• CHECKING

- Dividend Paying Accounts
- Overdraft Protection
- Visa Check & ATM Card
- Gateway Account
- Plus Account

• HUTCH•LINE TELEPHONE TELLER

• PC HUTCH•LINE

• SELF-DIRECTED IRA's

• US SAVINGS BONDS
Issue & Redeem

• CONVENIENCE SERVICES

- Direct Deposit
- Payroll Deduction
- Automatic Transfers
- Travelers Checks
- Money Orders
- Western Union Transfers
- Wire Transfers
- Free Notary Service

• MEMBER INFORMATION
CENTER

• AT HUTCHINSON ONLY:

- Safe Deposit Boxes
- Drive-up Facilities
- After-Hours Depository

HUTCHINSON OFFICE:

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P.O. Box 1645
Hutchinson, KS 67504-1645
Phone (316) 669-0177 Fax (316) 669-8123
1 800 428-8472

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